

HOW TRAVERSE SUPPORTS SUPERVISION

Supervisors are key for retaining and supporting caseworkers. But what about supporting the supervisors themselves? Here's how Traverse reduces administrative burden to help supervisors feel more fulfilled and effective.

1

UNDERSTAND KEY INFORMATION. SUPPORT WORKERS' DECISIONS.

Traverse automatically surfaces relevant case details and major life events. Supervisors provide coaching and mentoring, and validate workers' decisions instead of constantly playing catchup.



2

HELP WORKERS MOVE CASES FORWARD.

Supervisors can see if all the necessary steps were taken to transfer or close a case. They find and filter case content by date, content type, or full text search to ensure the right documentation is attached. (Bonus: this real-time tracking makes audit prep a breeze!)



3

PRIORITIZE KEY PRACTICE MODELS LIKE FAMILY FINDING.

Traverse uncovers people mentioned in the case content and how they are connected. Supervisors work together with staff to quickly identify possible placement options or positive supports.



4

BE READY TO STEP IN AS NEEDED.

Supervisors can access all their workers' case information and in-progress content so they can easily pick things up when someone is unexpectedly out or leaves the agency.



5

MANAGE STAFF CASELOADS.

Supervisors see a real-time view of workers' caseloads to provide proper oversight and evenly distribute work.



6

COLLABORATE WITH WORKERS TO COMPLETE FORMS.

Supervisors review and sign forms that workers send them electronically and from anywhere. They can also monitor and consult with workers on in-progress forms.



7

EASILY ONBOARD NEW WORKERS.

The Traverse Resource Center features in-app educational videos that are always up to date, meaning supervisors don't have to create their own materials. Contextual help, live chat, and other training resources offer additional support.



Want to learn more?

[Hear directly from a social work supervisor about her experience partnering with Northwoods to implement Traverse.](#)

